

RapidRecovery for Oracle

offsite business continuity for your Oracle systems



Rapid Recovery for Oracle is a unique and innovative Cloud based Managed Service which provides customers not only a hot standby site, but also day to day failover of servers to provide full Oracle business continuity.

Our experience over the past 15 years as a leading Oracle Partner we have been advising on Best Practice Business Continuity deployment. Using all this experience we have developed a service which is cost effective and has been designed from the ground up in conjunction with our customers to deliver a robust Oracle business continuity solution.

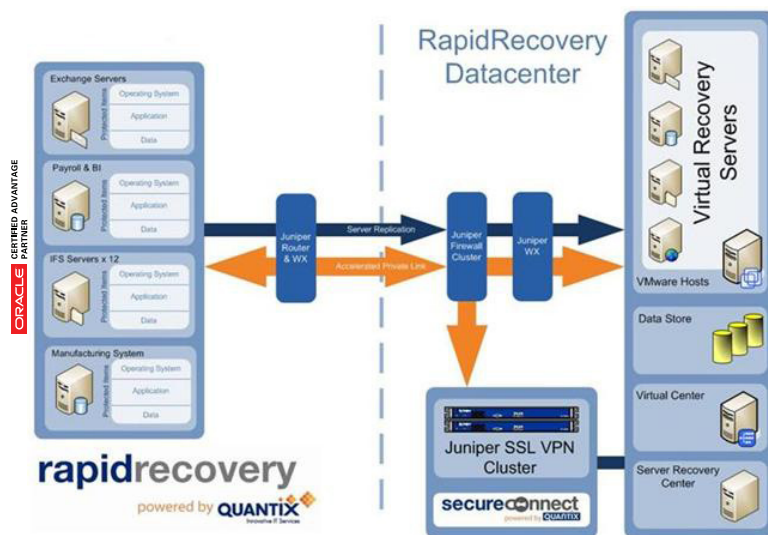
Oracle Acceleration

Our Cloud Infrastructure is built on a High Performance Juniper network which has been specifically optimised to increase Oracle performance from the customer site to our data centres. Therefore if a customer fails over their Oracle environment into the cloud, we can ensure the application performance to users isn't degraded. Using techniques such as sequence caching, MSR compression, packet flow acceleration & QoS we can typically increase Oracle traffic performance by 200 – 500%.

Best of Breed

The Rapid Recovery solution is only built on best of breed technology which has a proven track record in both the Enterprise and Managed Service sectors.

Figure showing a typical Rapid Recovery deployment



Rapid Recovery Support Team

One of the biggest benefits of the RapidRecovery service is that it is fully managed by a team of more than 20 accredited engineers, on a 24x7x365 basis. Our support team includes engineers and consultants who are not only high level Oracle OCP's but are specialists across a range of complementary technologies such as Microsoft, Netapp, Citrix & Vmware.

The complexity of replicating RAC environments offsite and the occasional need to manually recover and sanity check databases following a failover are two examples of why we have specialist OCP consultants as part of this team.

Data Replication

- Continuous, asynchronous, byte-level replication. Rapid Recovery monitors changes to all protected files and replicates only the bytes that change.

- **Disaster Recovery Protection** Against server, site & regional failures. Meets stringent corporate and regulatory requirements - HIPAA, SOX.

- **Unlimited Replication Distance** Rapid Recovery works over any distance using our extended cloud network.

- **Real Time Oracle Data Protection** Up to the moment data recovery.

The RapidRecovery Business Continuity service provides our Oracle customers with the following benefits:

Recovery Time of Minutes from Invocation

Using state of the art monitoring technology, our 24x7 support team are monitoring your live Oracle infrastructure in real time and are analysing the performance. Therefore, not only can we actually pre-empt server failures happening (we can even monitor the CPU temperature of your servers!) but if a failure occurs we will know about it straight away and prepare for a possible invocation. Depending on the agreed invocation process, which may require client authorisation, the recovery image can be brought up at the click of a mouse.

Data Recovery Point of Minutes

RapidRecovery will replicate data from the your site as it changes, therefore when a server recovery is invoked users will be accessing recently populated data.

Bare Metal Recovery

Hardware failures inevitably happen, so when they do, RapidRecovery for Oracle not only provides the continuity platform, but also can recover back to your site once you have replaced the server hardware. Due to the tools we use it doesn't matter if the live server changes from a Dell to a HP server, it can still be recovered with minimal work.

Platform Resiliency

The recovery platform is built on a secure, virtual infrastructure across several physical devices. Therefore the service provides a high level of resilience and gives a large potential processing power after invocation.

Snap Shots

RapidRecovery is a Business Continuity Service and not intended as a replacement for local tape backups. However, as part of the service, Quantix will retain several snapshots, allowing roll back to past images. Other Oracle Services from within the Quantix portfolio can also be used to assist with standard database or application backup & recovery planning.

Oracle Technology Partner of the Year 2009

Quantix are a Certified Advantage Partner (CAP) and currently hold the coveted "Partner of the Year" award. CAP status is the highest accreditation possible with Oracle, this accreditation is subject to stringent audits and ensures Quantix is fully briefed and trained across the Oracle Technology range.

Why choose Quantix?

- Capacity, scale and financial strength to support any organisation.
- Proven track record of success and customer satisfaction.
- Award winning Managed Services that have been proven to securely deliver cost savings and efficiencies.
- Flexible services, tailored to suit each client. One size does not fit all
- Constant investment in people, processes and technology.
- A focus on quality and best practice, supported by ISO/ITIL processes.
- Only Oracle Certified Advantage Partner to provide support services onsite, remotely and 'in the cloud'.



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