



“ITESOFT is the best solution for automatic processing of incoming mail” - PENTADOC Radar 2010 comparative test

PENTADOC AG, respected international analyst in the document capture sector, has declared ITESOFT as the winner of its comparison test. ITESOFT’s test results were better than all other results of the 2008/2009 benchmark where competing solutions, including EMC-Captiva, Insiders, Kofax and TiS participated.

An expert in the digital mailroom field, PENTADOC AG has provided consultancy services for companies in the German market for the last twelve years. PENTADOC is positioned as a privileged market observer and globally considered as the most advanced in terms of automatic document processing.

In order to help demanding companies make informed choices, every year PENTADOC experts complete their analytical work by evaluating market solutions in their Munich laboratory. Each solution's performance is rigorously quantified under production conditions during a unique and intensive comparative test procedure. Tests are carried out in real-time, using several thousand documents from previously unseen client workflows, covering an extensive range of document types

Because PENTADOC's scientific method exposes the true production performance of each system, the PENTADOC Radar report has become the worldwide reference in the industry. In the current benchmark ITESOFT’s solution has been compared to the latest results of the competing solutions:

- Input Accel and Dispatcher V5.3 from EMC Deutschland GmbH,
- Insiders smartFIX SUITE 4.0 from Gaa GmbH,
- Kofax Capture 8.0 (KC8) and Kofax Transformation Modules 3.5 (KTM 3.5) from Kofax Deutschland AG,
- eFLOW4 from Top Image Systems Deutschland GmbH.

ITESOFT participated with the solutions:

- ITESOFT.FreeMind Enterprise V2.4 and ITESOFT.FreeMind for Business V2.4 from ITESOFT GmbH.

ITESOFT sets the new market milestone: a success rate of 97.98% for automatic sorting, the highest rate ever achieved

The cost of searching for documents within companies is colossal: Up to 40% of staff work-time* may be spent on document searches. In any company, the response time, productivity and service quality of every department depends on the reliability and distribution of mail, especially in customer-oriented services.

The automation rate for identifying document types (referred to as classification or sorting) and extracting the indexes that characterise a given document (referred to as reading or indexing) are in fact critical criterion for optimising digital mailrooms.

Classification rate



Indexation rate



Average automatic field rate between semi-structured and non-structured documents.

“This is the first time that ITESOFT has participated in this evaluation and ITESOFT has been ranked first on both quantitative comparison factors: automatic sorting and indexation. This performance is all the more remarkable because last year we thought we had reached the limits of these technologies,” says Guido Schmitz, board member of PENTADOC AG.

Technological performance means direct financial benefits for users

Companies implementing digital mailrooms can measure the true value of their solutions by examining the cost of manual operations that still remain after the automation phase, i.e. by analysing the volume of documents that still need to be processed manually.

Manual classification rate



Manual indexation rate



The difference in performance between ITESOFT and the other competitors is such that the cost of sorting documents manually, for example, is up to ten times lower using ITESOFT solutions than the others: 2.02% of documents to be classified manually with ITESOFT, compared to 20.03%.

“The clients, prospects and partners that I meet regularly all focus their attention on optimising incoming mail processing, as soon as the mail arrives. This leads to immediate improvements in

productivity that are then carried over to all subsequent business processes within the company,” says Philippe Lijour, CEO of ITESOFT Group. “The results of the PENTADOC RADAR 2010 benchmark prove the power of ITESOFT’s automatic document sorting and reading technologies, as well as the resulting economic value achieved for users.”

- *Sources and references: Byline Research 2001 and 2004 / Abigail J. Sellen, Richard HR Harper: The myth of the Paperless Office 2001 / Konica and Allgeier Computer 2001 / Xerox 2009*

■ About PENTADOC Radar

With the PENTADOC Radar business division, PENTADOC supplies the German-speaking ECM market with detailed market data, such as market research, technology studies, white papers, benchmarks, etc., and with this data, PENTADOC RADAR bridges the information gap of large research companies across the wide spectrum of ECM markets.

The focus is thereby on German-speaking countries.

PENTADOC Radar is divided into 4 areas:

1. Business Research
2. Laboratory / Certification
3. Consulting
4. Events (www.ecm-tage.de)

CONTACT

PENTADOC AG

Christoph Tylla

Analyst

Tel.: +49 (69) 9750-3482

info@pentadoc.com

■ About ITESOFT

www.itesoft.com

Founded in 1984, ITESOFT is a European software company specialising in developing automatic information flow processing solutions. The company has offices in Germany (ITESOFT Deutschland GmbH, Stuttgart), in the UK (ITESOFT UK Ltd, Farnham) and in France (Headquarters: Aimargues (30); Paris: ITESOFT).

With unique know-how in character and shape recognition technologies, ITESOFT solutions are used by over 600 customers throughout Europe in a wide range of business sectors, including: Direct Sales, Finance, Government, Industry, Insurance, Mail Order Sales, Retirement, Services, Social Security/Healthcare, and more. These solutions handle more than a billion documents per year, optimising internal business processes and reducing costs, while increasing document handling speed and improving data reliability.

Today, ITESOFT is the French market leader for capturing and processing documents electronically, and is a major pan-European player.

Group turnover, 2009: 20.3 M€ ■ Group staff, 2009: 182 people

ITESOFT offers a complete, integrated, and flexible line of software solutions for electronically capturing, automatically processing and handling all documents entering an organisation: correspondence, forms (orders, slips), invoices, and payments (checks, bank drafts, etc.). The company's software product line is based on three core products:

- ITESOFT.FreeMind dedicated to capturing and automatically processing documents. Specific modules include:
 - ITESOFT.FreeMind Enterprise to capture, categorise and indexing all incoming documents
 - ITESOFT.FreeMind for Business to handle all kinds of business forms and documents
 - ITESOFT.FreeMind for Invoices to handle supplier invoices
 - ITESOFT.FreeMind for Orders to handle BtoB order forms
- ITESOFT.Share to handle document management and workflow, fully Web-based
- ITESOFT.iSpid to handle payment documents

These solutions offer advanced, seamless integration with the market's leading ERP systems including Arcole, Coda, Infor (Anael, Baan, Smartstream, Sun Systems, ...), JDEdwards, Microsoft Dynamics, Oracle E-Business Suite, PeopleSoft, Sage, SAP®, etc..

ITESOFT's mission is to "capture 100% of all documents and automate 100% of all processes within the company".

ITESOFT has been listed on Euronext Paris since February 2001
Compartment C - ISIN Code FR0004026151 – Mnemonic ITE - Reuters: ITFT.LN - Bloomberg: ITES FP

Contacts

Context Public Relations

Craig Coward
Tel: +44 (0)1625 511 966
Fax: +44 (0)1625 511 967
craig@contextpr.co.uk

ITESOFT

Denise Clinker
Tel: +44 (0)1252 741 501
Fax: +44 (0)1252 741 515
denise.clinker@itesoft.com